

COJ Specialty Quality of Life Access to Care Workgroup

COJ City Contract

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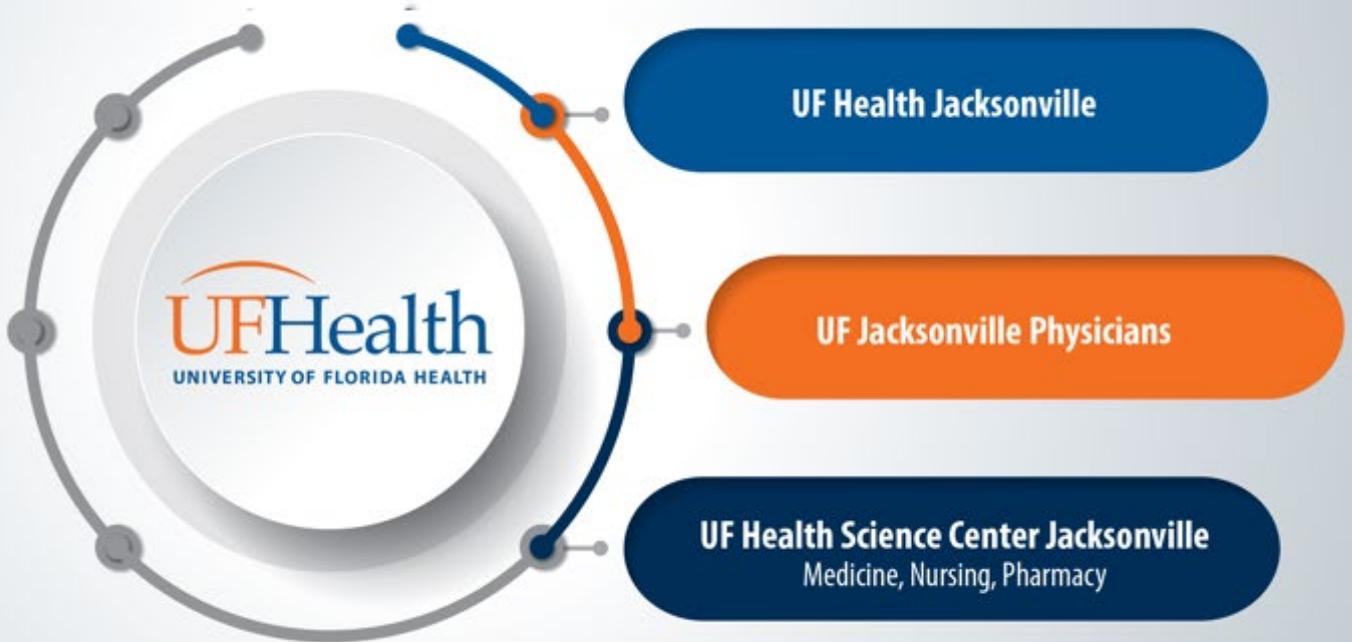


October 13, 2022

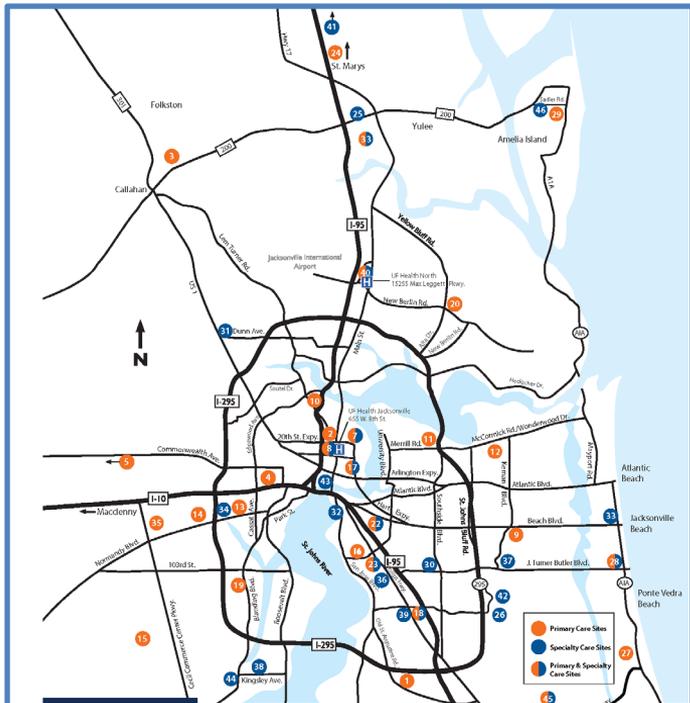
- UF Health Jacksonville
- Cost of Care and Funding
- Patient Demographics
- Holistic Care Approach



Our Vision
To be the region's
most valued
health care asset.



The Landscape



2

Full-service hospitals

5

Florida counties with UF Health practices
Duval, Clay, Baker, Nassau and St. Johns

60+

Primary and specialty care centers in
Northeast Florida and Southeast Georgia

100+

Specialty and subspecialty services

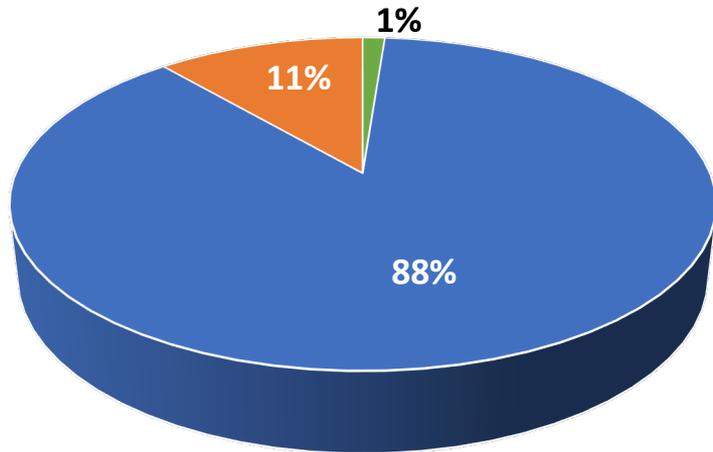
695

Licensed beds

FY 2022 City Membership

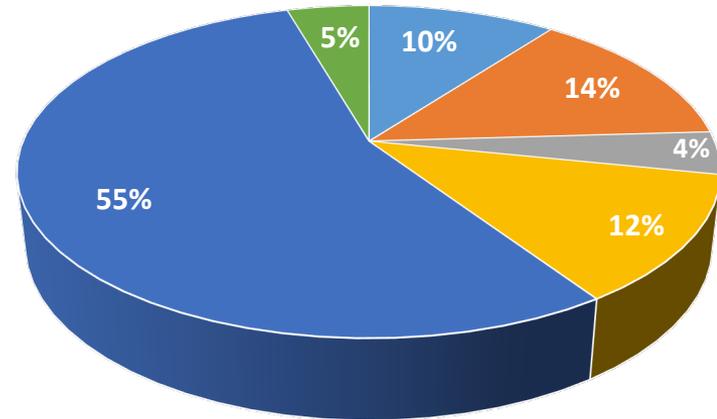
City Contract Membership represents **50%** of UF Health Jacksonville's Uninsured Patient Population

FY 2022 Demographic Mix



- City Contract (Homeless)
- City Contract
- Prisoner/Jail

FY 2022 Service Mix

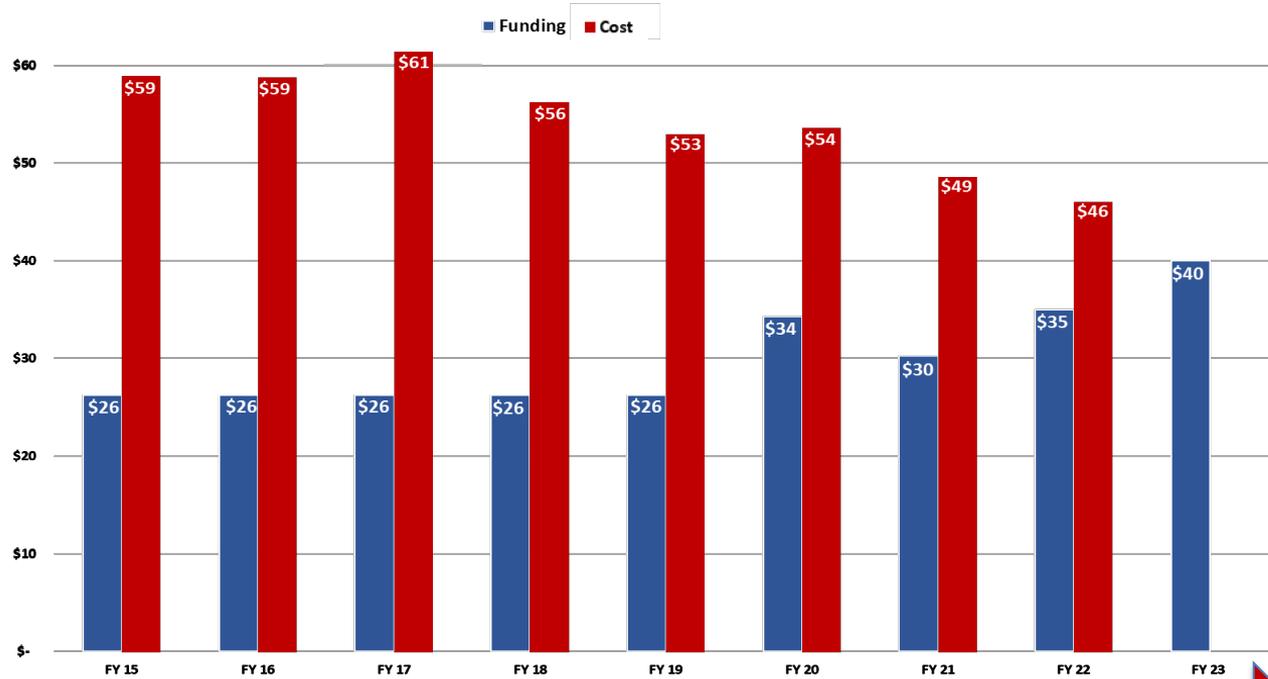


- Ambulatory Surgery
- Ancillary
- Clinic
- Emergency
- Inpatient
- Observation

Note: City Contract Membership reflects a unique patient count of 4,970 in FY 2022.

COJ Funding -to- Cost History

FY 2015 – 2022 (in Millions)



Funding History over last 22 years:

- FY 02 to FY 13 - \$23.7M
[12 Yrs. No Increase]
- FY 14 to FY 19 - \$26.3M
[6 Yrs. @ +\$2.6M/Yr.]
- FY 20 - \$34.3M [+8M]
- FY 21 - \$30.3M [-4.0M]
- FY 22 - \$35.0M [+4.7M]
- FY 23 - \$40.0M [+5.0M]

**FY 15 – 22
COJ Deficit
Funding**

FY 2015	FY 2016	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
(\$32.6M)	(\$32.4M)	(\$35.1M)	(\$29.9M)	(\$26.6M)	(\$19.3M)	(\$18.3M)	(\$11.0M)

(\$205M)

Total Dollars Spent on Workforce

(in Millions)

OVER NEARLY THREE YEARS...



Hospitals are increasing their efforts to recruit and retain a workforce. Between 2019 and 2022:

- 💰 Hospital expenditures on overtime pay grew by **over 60%** (↑ 50%)
- 💰 Hospital expenditures on premium pay and incentives **more than doubled** (↑ 100%)

decreased 6% 28%

Although hospital patient admissions have only **increased 3%** from 2019 to 2022, overall workforce costs have increased disproportionately by **45%** and extraordinary measures such as overtime, incentives, premium pay, and salary market share adjustments combined have **increased by over 245%**.

364%

Source: Florida Hospital Association (FHA) - Hospital Labor Cost Analysis

Reach: Who We Serve (Shands Card)



Application

One-on-one counseling in the Financial Eligibility Center



200% or below the Federal Poverty Guidelines

Family adjusted income less than 200% of current federal poverty guidelines may be eligible for financial assistance on a sliding scale up to 100%.

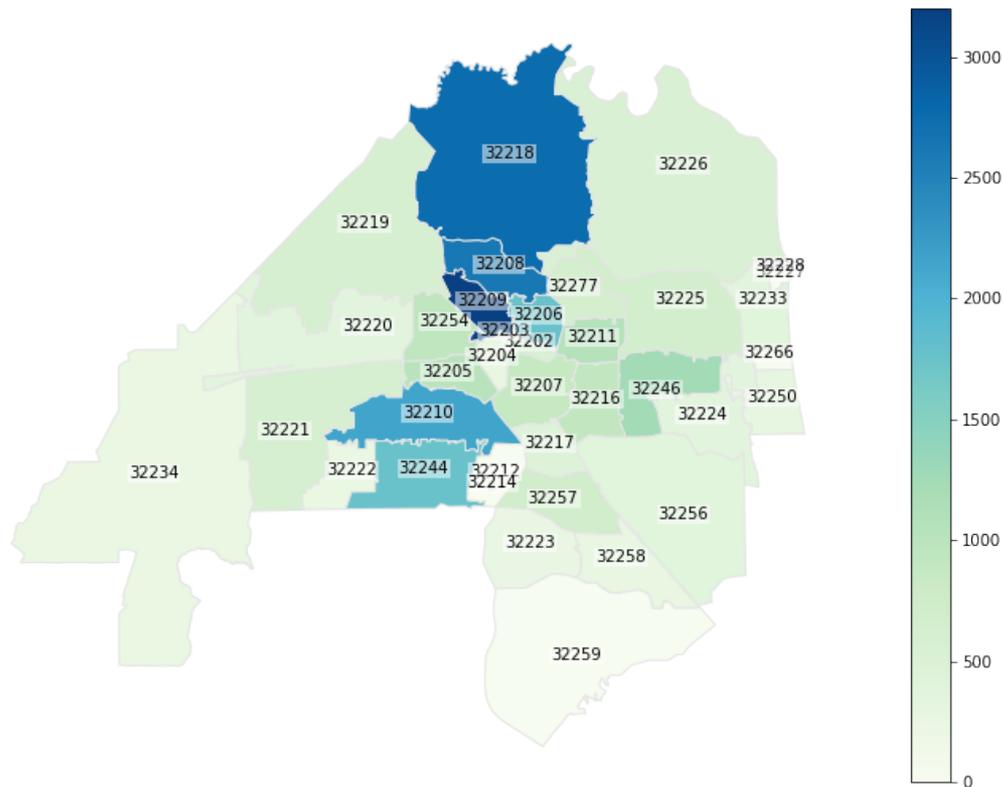


Duval County Residents Only

U.S. Citizens with some exceptions

Volumes By Zip Codes

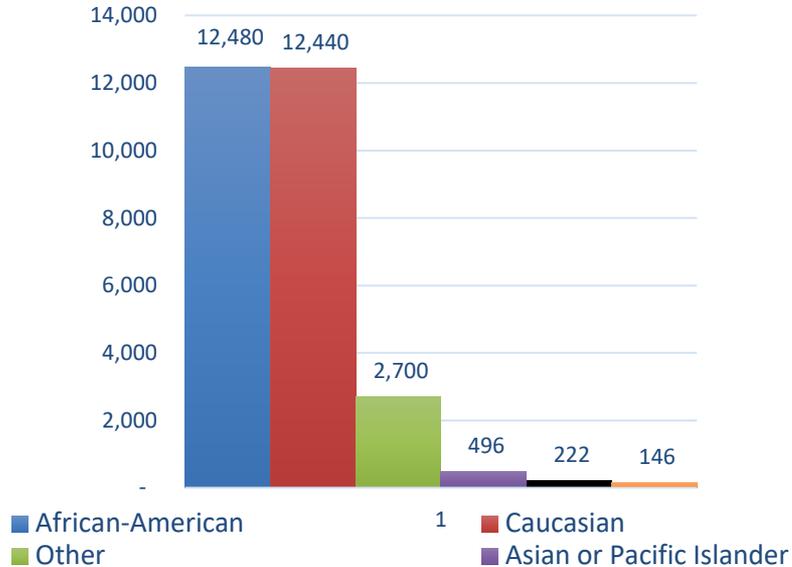
32209	3,202
32218	2,755
32208	2,624
32210	2,150
32206	1,756
32244	1,755
32246	1,247
32211	1,055
32205	1,011
All others ...	



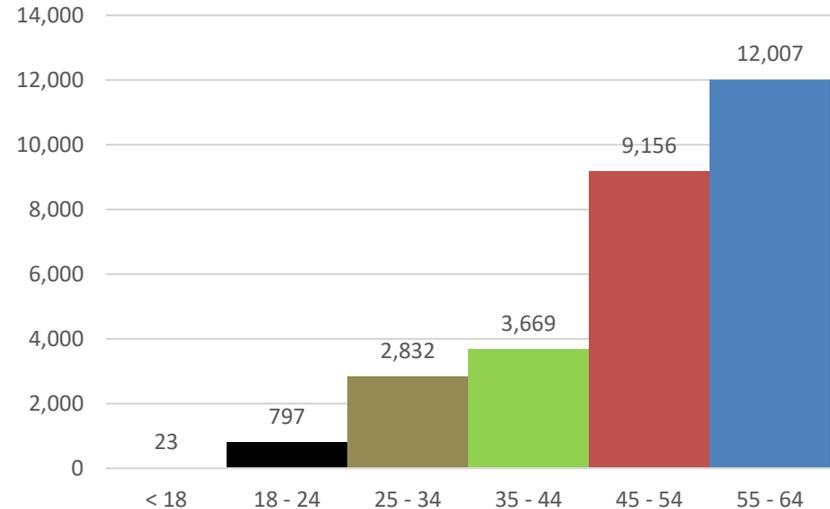
Reach: Patient Characteristics

(Visits, Inpatient Stays)

RACE



AGE



Holistic Care Case Management

UF Health Case Management throughout the Care Continuum:

- Discharge Planning (Acute, Psych, Skilled Rehab)
- Complex Case Management Team (> 10% of census with complex barriers to discharge)
- Post Discharge Follow-up
- Primary Care scheduling and engagement

Initiated and developed 2 New Quality programs during pandemic

Special Projects to promote quality outcomes and patient support:

- SDOH focused readmission and quality initiatives
- Strategic post acute partnership engagement (during COVID and beyond)
- Elder health initiatives
- UF Health sponsored clothes closet
- UF Health sponsored loan closet

Food Pharmacy

1st state of Florida hospital based prescriptive nutrition program for diabetic, hypertensive, obese or other chronic conditions AND are food insecure. Provides;

- Fresh fruits, veggies and other healthy foods, every two weeks
- Nutrition education and classes

Goal: Improve health through enhanced nutrition.



Social Services Hub

Serves as quarterback between the clinical and social services needs of the most vulnerable enrolled patients. Non-profit organizations provide one-on-one, group and tele-social services support.

Goal: Address societal factors which negatively impact health and utilization of health resources.

Q &A

Thank You!

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